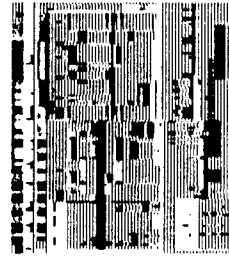
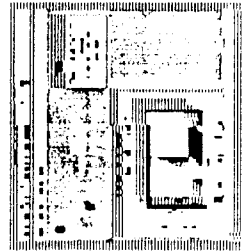
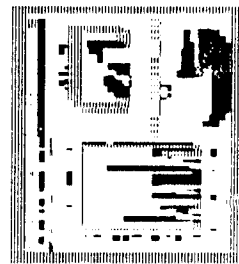
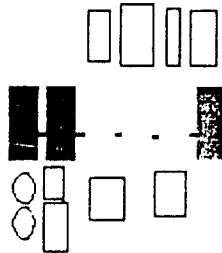


# TOTAL CAPACITY MANAGEMENT:

## A Continuous Manufacturing Improvement Solution



# PRITSKER CORPORATION

## AN OVERVIEW

- Founded in 1973 - Privately held
- Complete Design and Operations  
Decision Support Products
  - FACTOR for Operations
  - SLAM family for Design
- 5,000+ Product Licenses Worldwide

# PRITSKER CORPORATION

## AN OVERVIEW

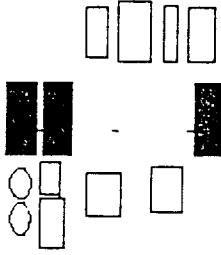
- Full Service Organization - 100 Employees
  - Scheduled public training
  - Affiliate technology transfer
  - End user problem consultation
  - Product installation
  - Continuing support and maintenance

# PRITSKER CORPORATION AN OVERVIEW

- Aggressive and Ongoing Product Development
  - 30 MY in Development in last year
  - Upgrades to all products in last year
  - New Product Development Activity

SUPPORT OF TCM


## WHAT IS TCM?



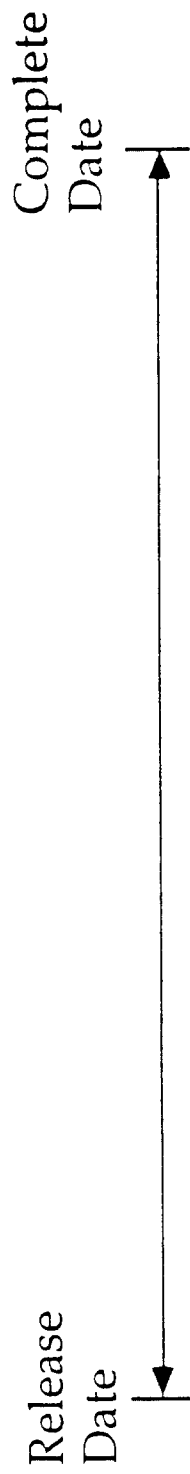
- I. A philosophy that allows manufacturers to collapse their value added chain
  
- II. A capability that allows manufacturers to:
  - Improve delivery date performance
  - Shorten production cycle time
  - Reduce costs

## TCM APPROACH

- I. Utilize an accurate understanding of operations for all planning and control functions

 Simulation Technology

# Understanding the Dynamics of Capacity

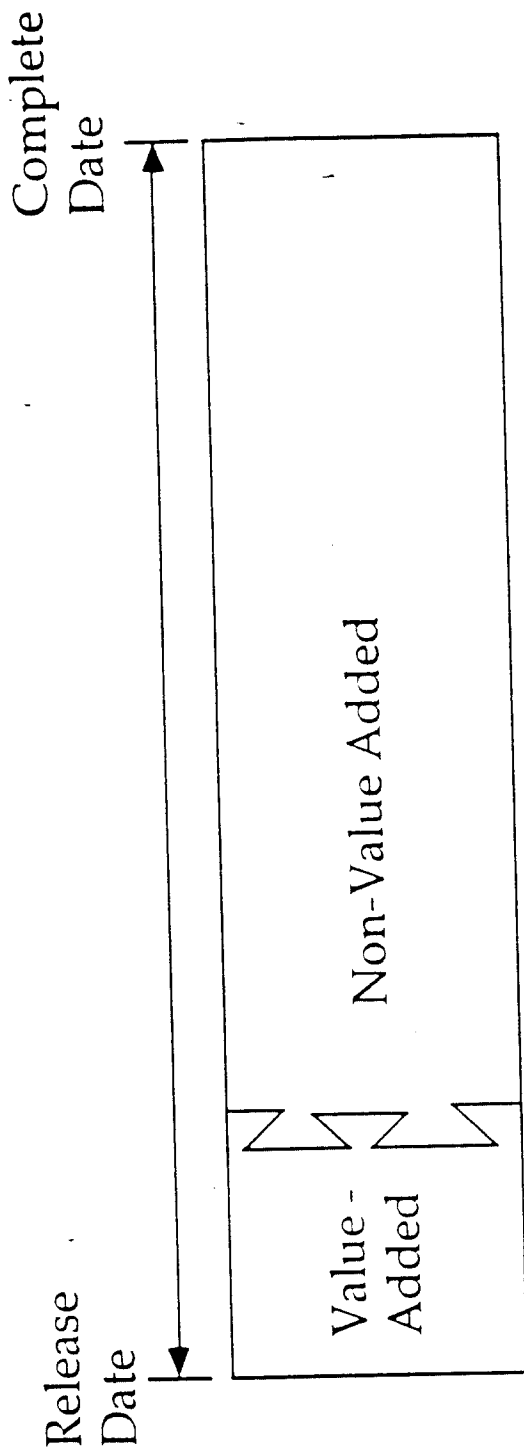


Machine Time:

- routings
- available hours
- time standards
- efficiencies

PRITSKER

# Understanding the Dynamics of Capacity



## Machine Time:

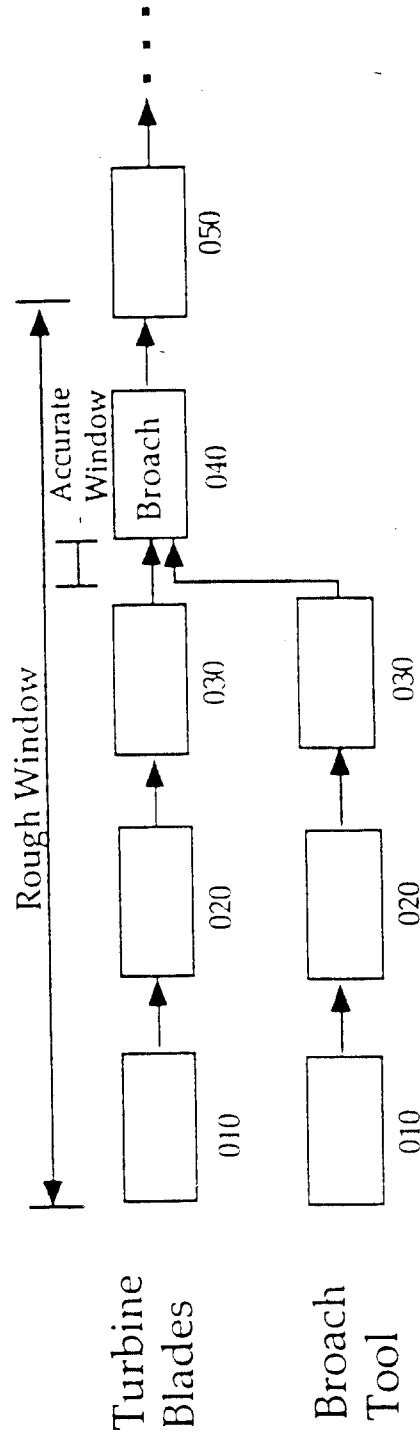
- routings
- available hours
- time standards
- efficiencies

## Queue & Move Time:

- workcenter busy
- raw materials unavailable
- intermediate materials unavailable
- tools, tapes, etc. unavailable
- setup, cleanup, teardown variable
- maintenance required
- transfer lot not complete
- process lot not complete



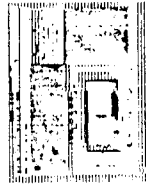
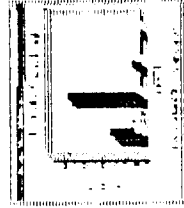
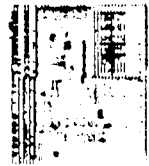
# TCM Principle 2: Logistics Illustration



- Tooling better able to plan production, procurement, use
- Cost of building or buying too early avoided
- Cost of delivering too late avoided

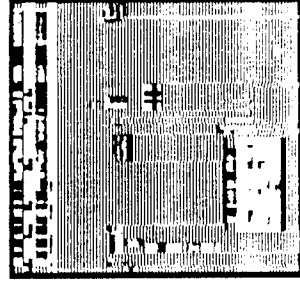
## WHAT IS SIMULATION

- Building a computer based model of your operation
- Exercising the model to see how the system will perform under varying conditions
- Using the model to control operations



## SIMULATION PROVIDES THE ABILITY TO REPRESENT:

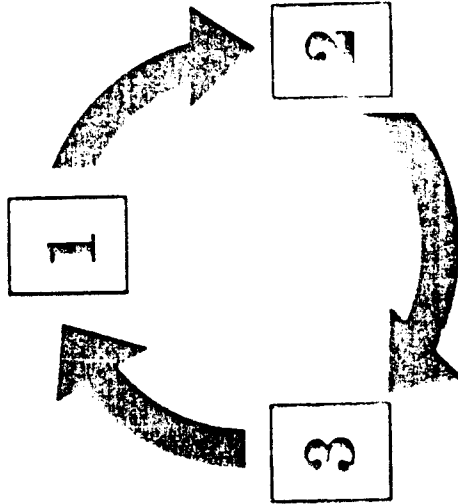
- Batching & Assembly Operations
- Sequence Dependent Setup
- Resource Combination Limitations
- Shift Scheduling & End of Shift Procedures
- Hueristic and Look Ahead Decision Logic
- Effects of Varying Congestion



# The Scientific Method

Old Way

1. The real thing:  
Start with a problem  
and data



3. Testing:  
Test theory in  
the laboratory  
or real world

2. Theory: Develop  
hypotheses about  
problem and data

Source: Adapted from Curried Engineering College information as presented in the *Business Today*, 2/20/1991.

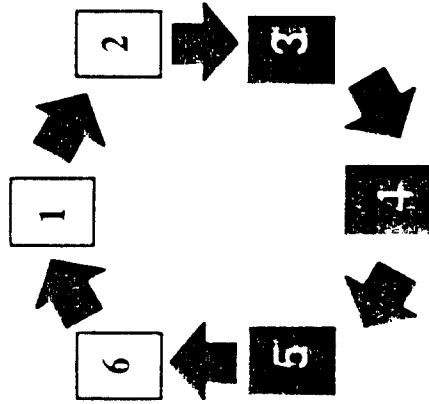
# The New Scientific Method

## New method as applied to manufacturing systems

1. Manufacturing system:  
Start with a problem  
and data

6. Testing: Test the  
theory in the laboratory  
or real world

5. Visualization: Turn  
the model outputs and  
system data into pictures  
to give insight



■ New steps

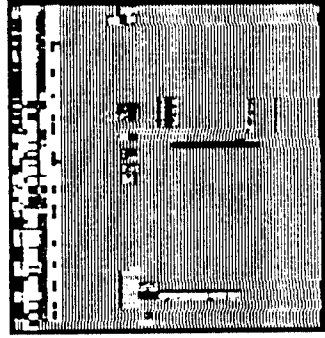
2. Theory: Develop  
hypotheses about  
problem and data

3. Mathematical-logical  
model: Translate the  
theory into a mathe-  
matical-logical model

4. Computation: Run the  
model on a computer  
plugging in different  
variables to test alternatives

## SURVEYS SHOW

Simulation is the most used and useful technique of industrial engineers and operations researchers.



# Challenges

VOLUME 3, NUMBER 6 COUNCIL ON COMPETITIVENESS APRIL 1983

## Computer Simulation and Modeling

### 22 "Critical" Technologies Identified

The Departments of Defense and Energy have identified 22 technologies that are critical to national security and U.S. "weapons superiority." The 22 will be prime candidates for additional federal R&D funds.

Although the immediate focus is on military preparedness, some commercial spinoff is likely from such projects as superconductors, biotechnology and microelectronics. Four criteria guided the selection, mandated by congressional legislation last year: an ability to significantly enhance the performance of existing weapons; the potential to create new capabilities; the potential to improve

### Targeted Technologies

Microelectronic circuitry  
Preparation of gallium arsenide and other compound semiconductors  
Software design productivity  
Parallel processing for high-speed computing

Computer simulation and modeling  
Computer-aided design of circuits and computers

Fiber optics  
Sensitive radars that can detect stealth-type aircraft  
Passive sensors that can monitor equipment without emitting a signal  
Automatic target recognition that uses artificial intelligence to classify targets

Phased arrays for radar detection  
Data fusion machines that process raw data into more convenient forms

Signature controls that make stealth weapons less visible to radar  
Computational fluid dynamics that use computers to simulate the flow of liquids or gases

Air breathing propulsion to improve jet engine efficiency  
High-power microwaves for use as weapons

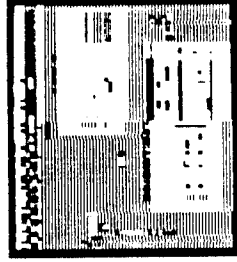
Mobile high-power lasers  
Kinetic kill energy to fire projectiles at ultra-high speeds  
Lightweight composite materials

Superconductivity  
Biotechnology materials and processing

reliability, availability and "maintainability" and affordability. The report was quick to point out that the list is not final, that "a Sputnik-like surprise or an unexpected surge in terrorist activity" could cause changes. ■

## WHY SIMULATION WORKS

- Realistic models built for a purpose
- Validation is performed
- Engineering concepts are used
- Decisions made using simulation have a proven track record of cost savings





## TCM APPROACH

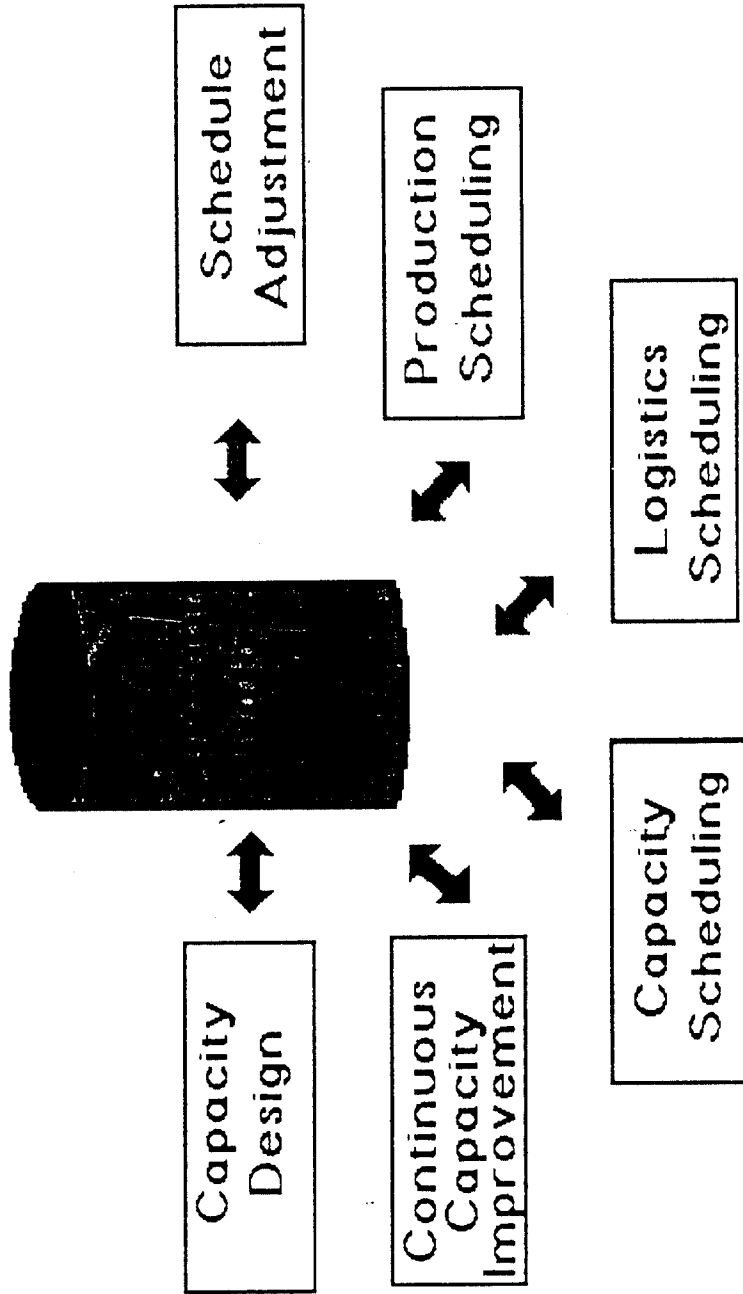
I. Utilize an accurate understanding of operations for all planning and control functions

↑ Simulation Technology

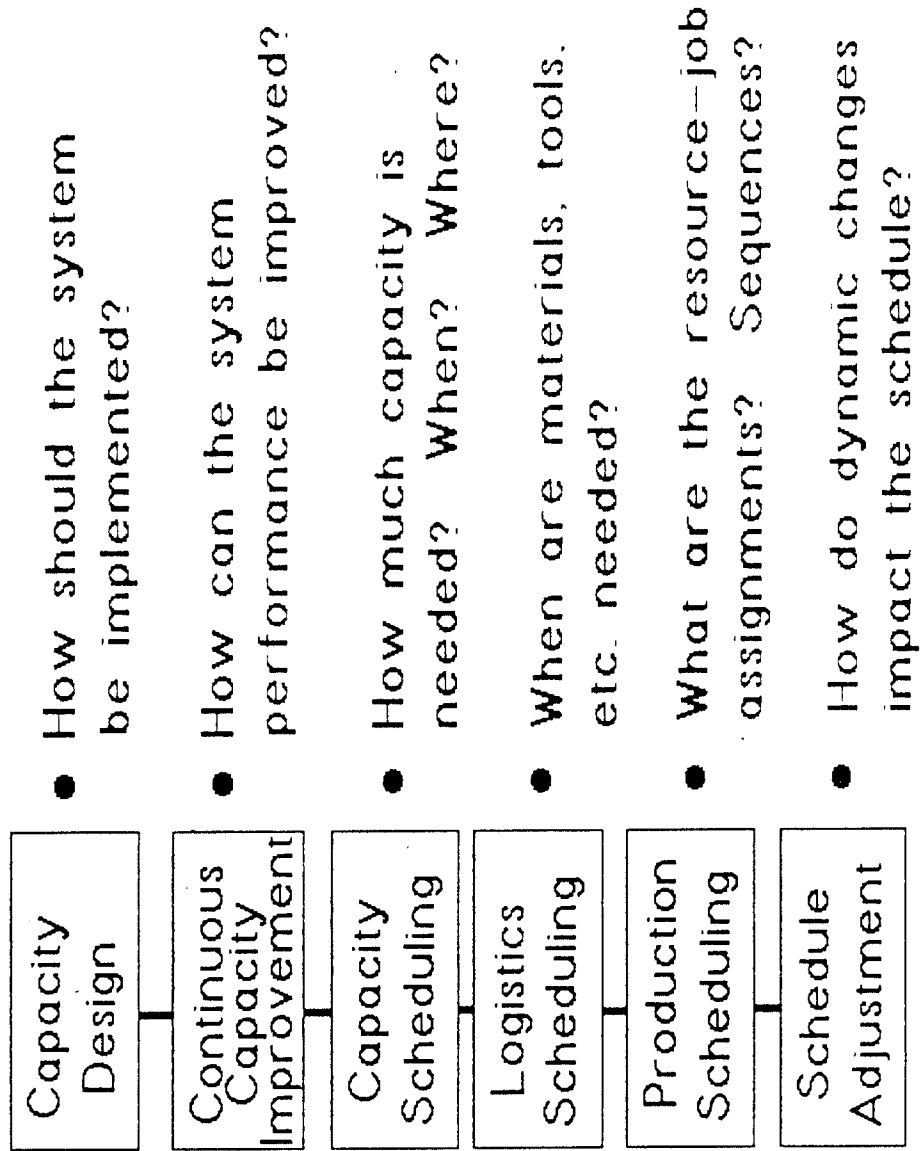
II. Foster consistency within the decision making process through a common understanding of operations

↑ Common Modeling Language

# TCM APPROACH

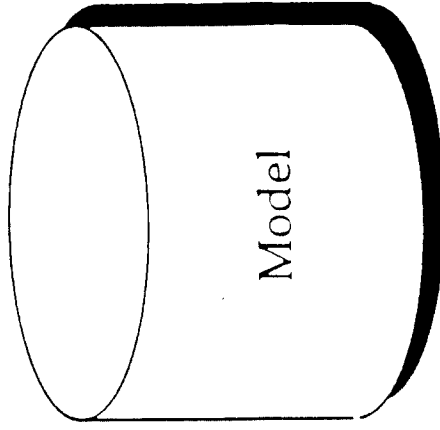


## TCM FUNCTIONS



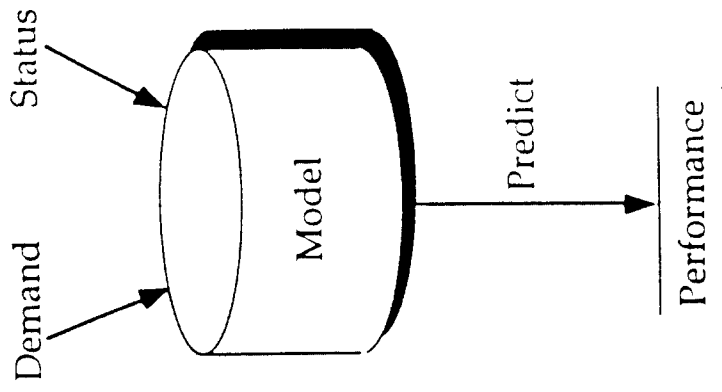
# A Manufacturing Model

- **Resources**
  - Machines
  - Material Handling Systems
  - Work-in-process areas
  - Personnel
  - Fixtures
  - Tooling
- **Material**
- **Parts**
- **Process plans**
- **Methods/Rules**



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# Decision Support Process



- Performance to due date
- Throughput
- Inventory levels
- Resource utilization
- Cost

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# Order Summary

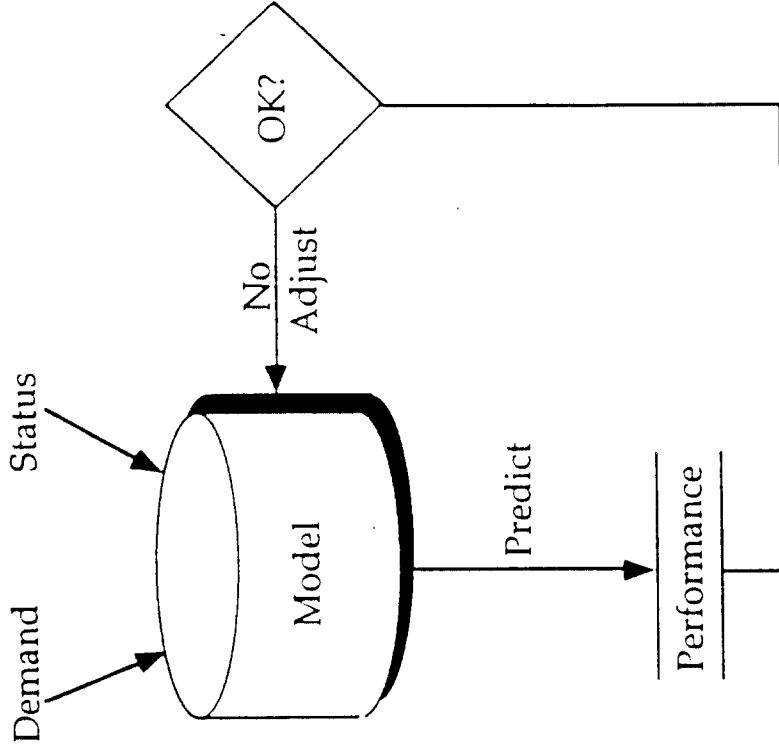
FACTOR Order Summary Comparison

Page: 1

Date: 04-10-91 08:53 Model:

Altern Number	Order/ID Part Number	Order Size	Waiting Time	Process Time	Start Date	Due Date	Complete Date	Comp Flag	Lateness
01	0003 PART0500 0500	100	18 612	8 037	11-10-91 07:30	11-17-91 16:30	11-14-91 10:09	Y	78 351
02	0004 PART0500 0500	100	18 612	8 037	11-10-91 07:30	11-17-91 16:30	11-14-91 10:09	Y	78 351
01	0005 PART0600 0600	350	22 288	17 142	11-10-91 07:30	11-17-91 16:30	11-14-91 22:56	Y	65 570
02	0006 PART0600 0600	350	31 650	17 142	11-10-91 07:30	11-17-91 16:30	11-15-91 8:18	Y	56 208
01	0007 PART0200 0200	250	181 363	13 158	11-10-91 07:30	11-20-91 16:30	11-21-91 10:01	Y	17 520
02	0008 PART0200 0200	250	60 869	11 480	11-10-91 07:30	11-20-91 16:30	11-16-91 07:51	Y	104 652
01	0009 PART0300 0300	100	199 426	25 207	11-10-91 07:30	11-20-91 16:30	11-22-91 16:08	Y	47 632
02	0010 PART0300 0300	100	91 952	7 883	11-10-91 07:30	11-20-91 16:30	11-17-91 11:20	Y	77 165

# Decision Support Process

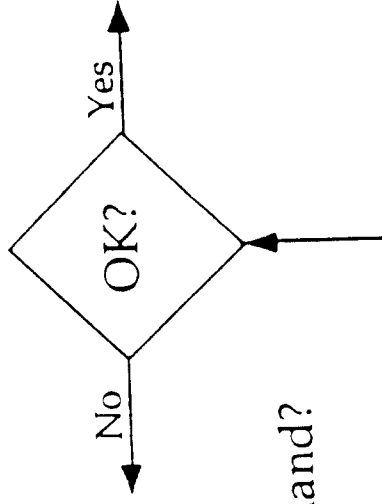


- Performance to due date
- Throughput
- Inventory levels
- Resource utilization
- Cost

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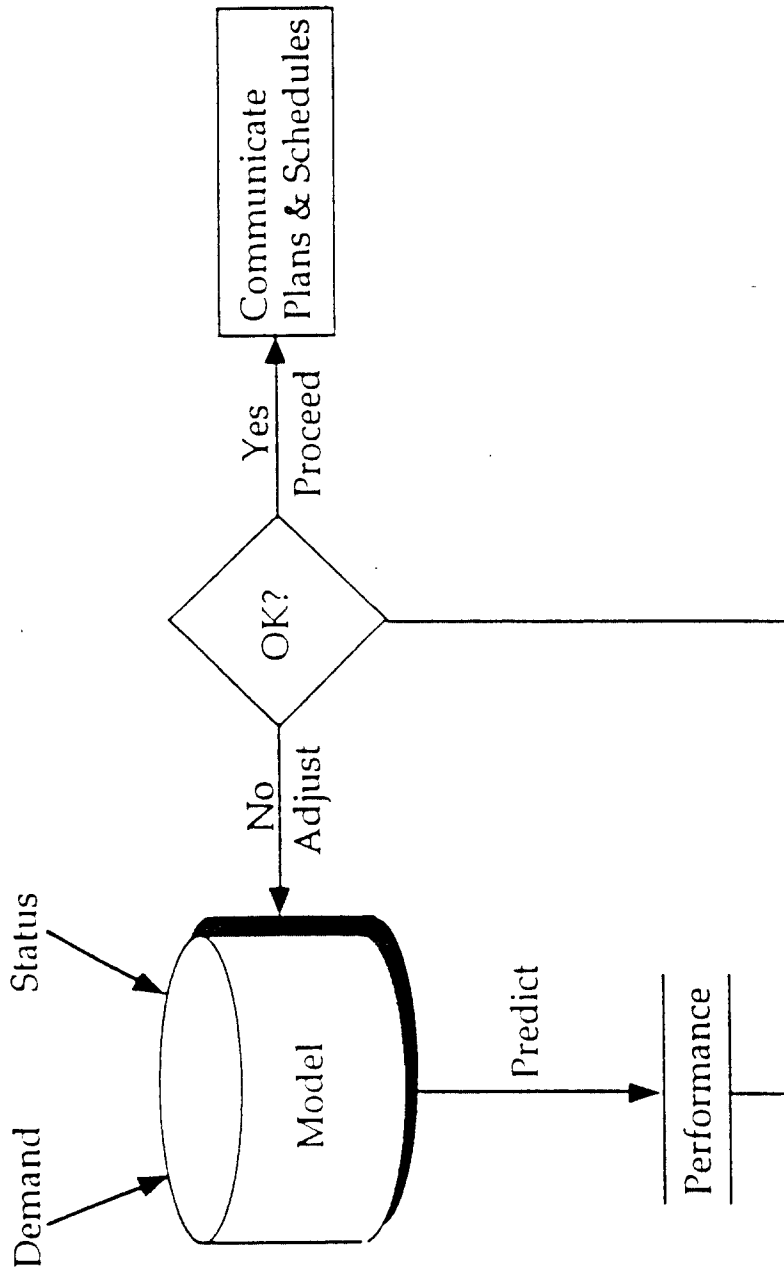
## Decision Support Questions - Actions

- Can due dates be met with a better sequence?
  - Change sequence priority rules.
- Can tools be delivered on time?
  - Set the requirement date.
- Should overtime be worked to meet demand?
  - Add a Saturday shift.
- Should a workcenter be upgraded for higher volume?
  - Change the production rate.





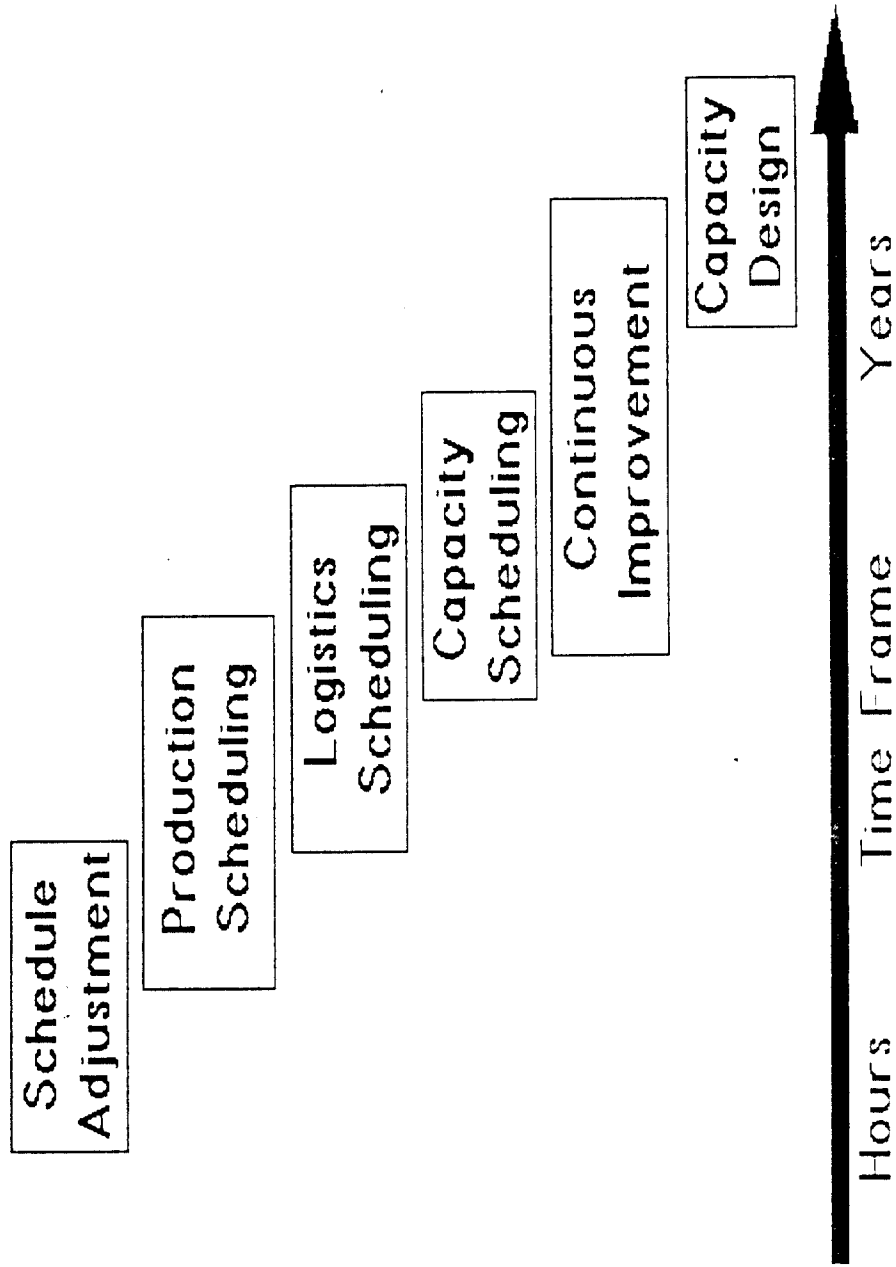
# Decision Support Process



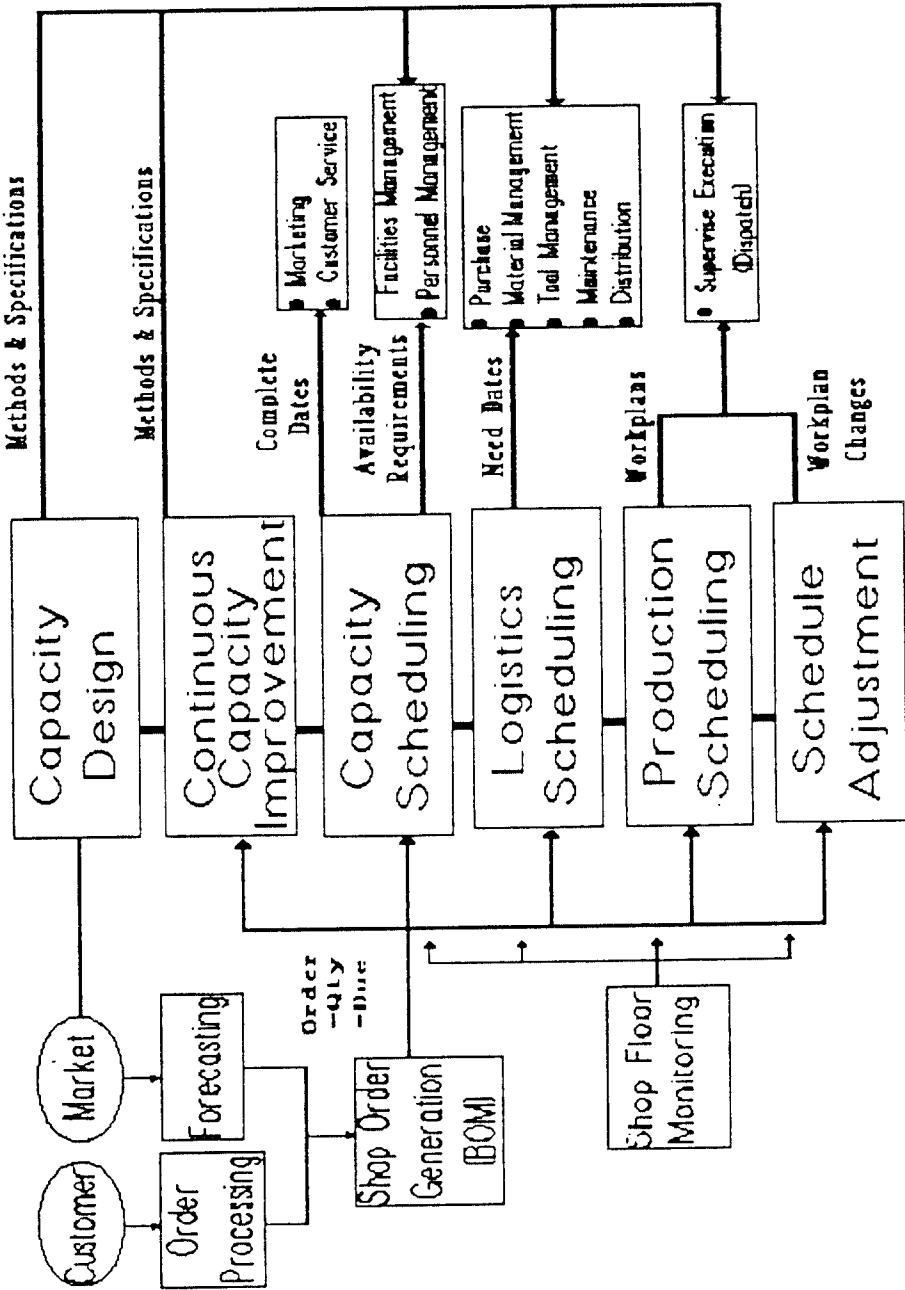
- Performance to due date
- Throughput
- Inventory levels
- Resource utilization
- Cost

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# TCM TIME FRAME BY FUNCTION



# A MODEL ARCHITECTURE FOR TCM



# Capacity Management Produces Results

## Customer Examples:

- \$884,000 annual revenue increase on one line
- Parts shortages reduced from 60% to 13%
- Premium labor reduced 50%
- Work in process inventory reduced 70%
- Annual expendable tooling costs reduced \$1.2 million
- Annual premium shipping costs reduced \$200,000
- Capacity engineering project provided 25:1 ROI

S  
L  
A  
M

Capacity  
Design

Continuous  
Capacity  
Improvement

Capacity Engineering

Capacity  
Scheduling

Logistics  
Scheduling

Production  
Scheduling

BethForge

Pratt & Whitney

Circuit Center

F  
A  
C  
T  
O  
R

Schedule  
Adjustment

Schedule Management

# FACTOR 5.0

