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제목	국문	국내 의료기관의 질 향상 사업의 활성화에 영향을 미치는 요인			
	영문	Assessing the success factors of continuous quality improvement implementation: experience in Korean hospitals			
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진행상황	연구완료				
<p>1. 목적</p> <p>Objective: to assess the extent of continuous quality improvement (CQI) implementation in Korean hospitals and to identify its success factors</p> <p>2. 방법</p> <p>Design: Cross-sectional study by mailed questionnaire survey. Study participants: One hundred and seventeen staffs with responsibility for CQI at 67 hospitals with 400 or more beds. Main outcome measures: The degree of CQI implementation was measured using the Malcolm Baldrige National Quality Award Criteria (MBNQAC). Factors related to the degree of CQI implementation were the 4 components of the CQI pyramid, namely, the cultural, technical, strategic, and structural attributes of individual hospitals.</p> <p>3. 결과</p> <p>Results: The average CQI implementation score across the 7 dimensions by MBNQAC was 3.34 on a 5-point scale. Highest score was achieved in the dimension of 'customer satisfaction (3.88),' followed by 'information/analysis (3.59),' and 'quality management (3.35).' Regression analysis showed that hospitals that better fulfilled technical requirements, such as an improving information systems (p</p> <p>4. 고찰</p> <p>Conclusions: It appears that the most important factors that contribute to active CQI implementation in Korean hospitals were the use of scientific skills in decision-making and the adoption of a quality information system capable of producing precise and valid information.</p>					