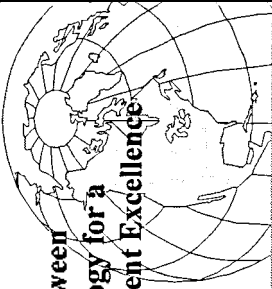


March 23, 2005



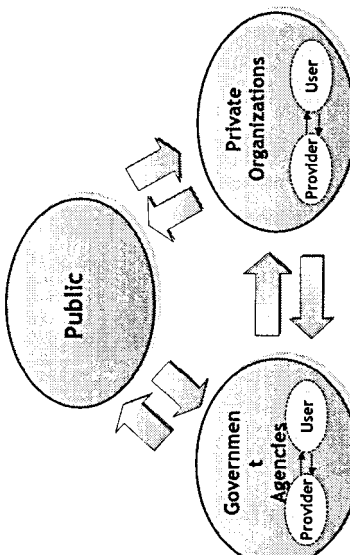
The Marriage between Technology and Ecology for a Center for G2G e-Government Excellence

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agenda

- Rationale
- Stakeholders' Needs and Dynamics
- A Solution for G2G e-Government
- The Framework for a Center for G2G e-Government Excellence
- Conclusion

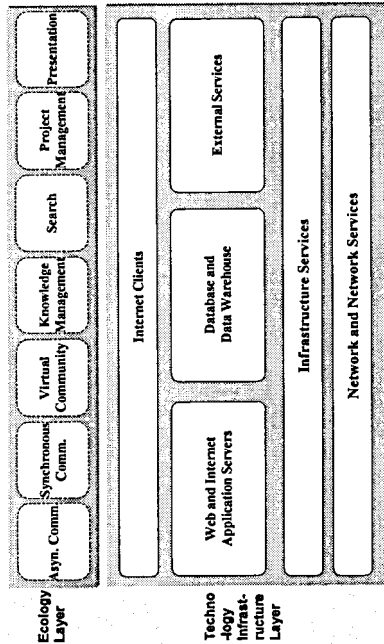
Stakeholders' Needs and Dynamics



Solution for G2G e-Government: Creating Added Value Through an Excellence Center

<p>Environmental Conditions</p> <ul style="list-style-type: none"> ▪ Small pool of potential participants ▪ Identifying/locating available solutions ▪ Incentives for participation: peer visibility, potential revenue source, reputation 	<p>Recipe for Success</p> <ul style="list-style-type: none"> ▪ Centralized services ▪ Multiplicity of participation ▪ Accuracy and up-to-date-ness of information using CRM ▪ Maintaining motivation for participation ▪ Integrated data and transaction services
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The Framework for a G2G Excellence Center



The Framework for a G2G Excellence Center (contd.)

Technology Infrastructure Layer

- Communication Networks and Network Services
- Infrastructure Services
- Internet and WWW Application Servers
- Databases and Data Warehouses
- External Services
- Internet Clients

The Framework for a G2G Excellence Center (contd.)

Ecology Layer

- Asynchronous and Synchronous Communication Services
- Search Services
- Knowledge Management Services
- System Management Services
- Virtual Communities
- Project Management and Tracking Service
- Presentation Services

Conclusion

- Various needs of stakeholders (the public, government agencies, and private organization) should be addressed and met by e-Government.
- A Center for G2G e-Government Excellence can help the transition from traditional to e-Government.
- Customers for this center are various government agencies.
- Understanding the dynamics between technology and ecology layers is a critical step in the development and implementation of a Center for G2G e-Government Excellence.